

Q1 Have you used the Physical Plant onl

	48.78%	40
	51.22%	42







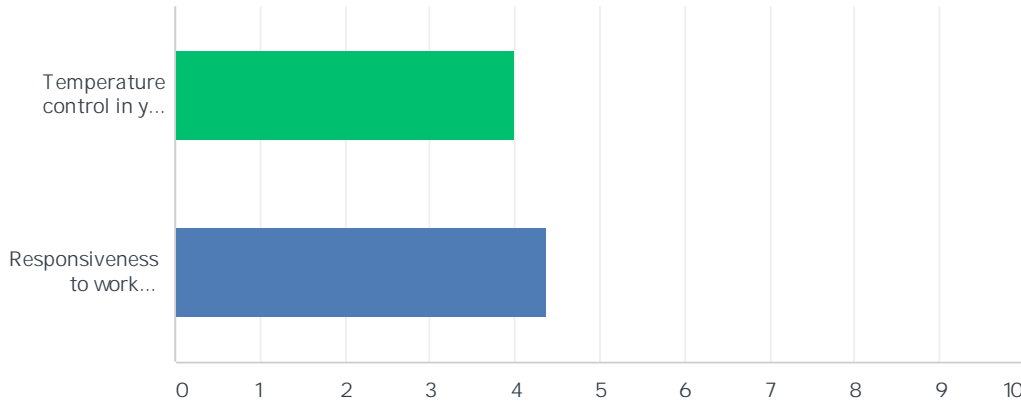






## Q8 Please rate your level of satisfaction with HVAC Services as it relates to YOUR building:

Answered: 82 Skipped: 0



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Temperature control in your building	34.15% 28	36.59% 30	14.63% 12	8.54% 7	1.22% 1	4.88% 4	82	3.99
Responsiveness to work requests	39.02% 32	31.71% 26	4.88% 4	2.44% 2	0.00% 0	21.95% 18	82	4.38



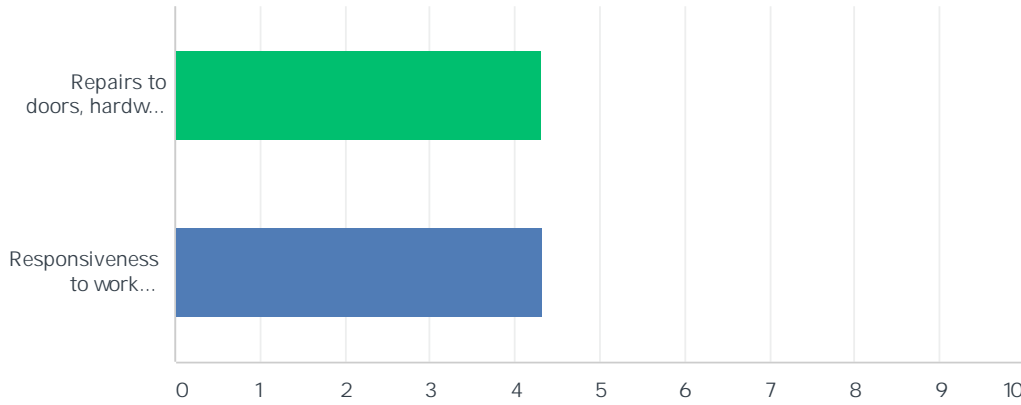
Q9 Please rate your level of satisfaction with Electrical Services as tel of e

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## Q10 Please rate your level of satisfaction with Building Maintenance as it relates to YOUR building:

Answered: 82 Skipped: 0

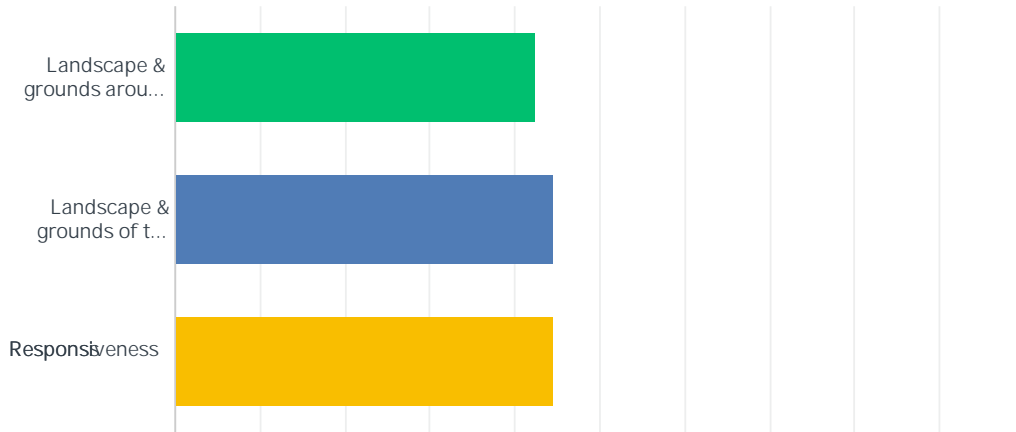


	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
Repairs to doors, hardware & furnishings; renovations/alterations	47.56% 39	32.93% 27	10.98% 9	0.00% 0	2.44% 2	6.10% 5	82	4.31
Responsiveness to work requests	42.68% 35	24.39% 20	7.32% 6	2.44% 2	1.22% 1	21.95% 18	82	4.34



# Q12 Please rate your level of satisfaction with the Landscape/Grounds Services:

Answered: 81 Skipped: 1



	5	4	3	2	1	0	Total	Avg
Landscape & grounds arou...	48.15%	34.57%	8.64%	7.41%	0.00%	1.23%	81	4.25
Landscape & grounds of t...	50.62%	38.27%	2.47%	2.47%	0.00%	6.17%	81	4.46
Responsiveness	34.57%	18.52%	4.94%	1.23%	0.00%	40.74%	81	4.46

# Q13 Please rate your overall level of satisfaction with the following services:

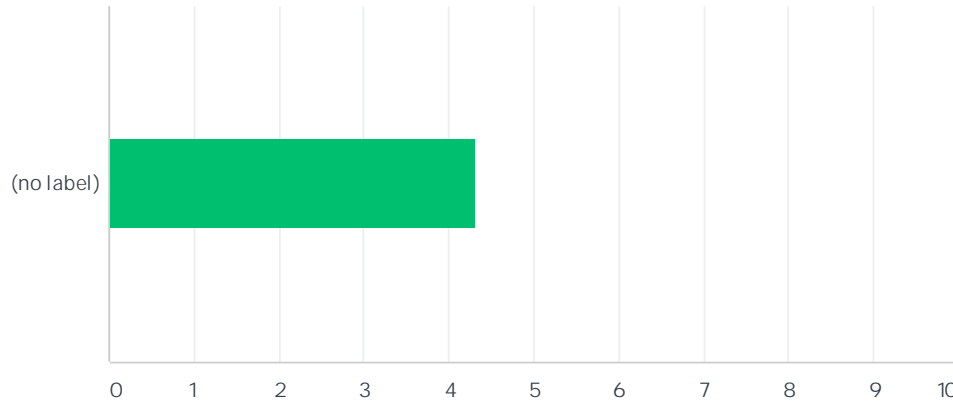
Answered: 82 Skipped: 0

2022 11/22/2022

	23.17%	18.29%	7.32%	3.66%	0.00%	47.56%	82	4.16	
	19	15	6	3	0	39			
	30.49%	21.95%	13.41%	0.00%	0.00%	34.15%	82	4.26	
	25	18	11	0	0	28			
	28.05%	19.51%	4.88%	1.22%	0.00%	46.34%	82	4.39	
	23	16	4	1	0	38			
	42.68%	26.83%	6.10%	3.66%	4.88%	15.85%	82	4.17	
	35	22	5	3	4	13			

**Q14 Please indicate your level of satisfaction with the overall quality of work performed by the Physical Plant:**

Answered: 82 Skipped: 0



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	N/A	TOTAL	WEIGHTED AVERAGE
(no label)	45.12% 37	41.46% 34	12.20% 10	1.22% 1	0.00% 0	0.00% 0	82	4.30

Q15 Please indicate your overall level of satisfaction with the courtesy & professionalism of Physical Plant staff:

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## Q17 Comments: (If you want a specific issue addressed, please provide detailed information including the name of the building and/or office number).

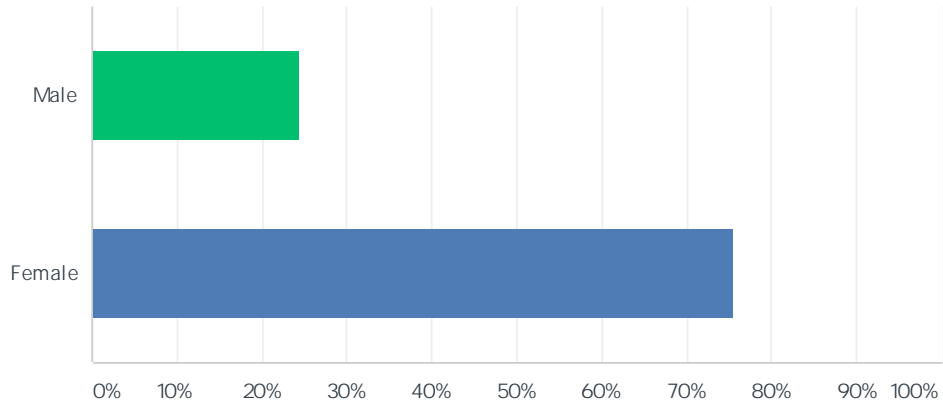
Answered: 14 Skipped: 68

#	RESPONSES	DATE
1	There are a few issues that I've had with custodial services at McLemore Hall. 1) the 2nd floor bathroom will go days with no paper towels or soap (unless we put a sticky note that says out on it). 2) there are multiple dead birds outside the north side of the glass stairwell. They sit there through decomposition. 3 the custodian is always sitting outside by the glass stairwell, inside by parking management office, or charging their phone all the time. I've actually gone to a meeting and come back an hour plus later and they are still having a convo with the male that is always at work with them. 4) the boxes that we recycle in the building are piled underneath the stairs in the glass stairwell. Some have been there all semester.	10/2/2018 12:05 PM
2	Thank you, thank you, thank you for making it so pretty outside of our building. It makes coming to work wonderful, especially now that it doesn't mean walking through muddy/sandy run off on rainy days. This is especially helpful for the families that come to us on the 4th floor to participate in the various programs involved with the Institute for Disability Studies. It is so beautiful out there now and it feels so good to see. I don't know who is responsible for the change but I'd love to hug them for it! Thank you so much	7/9/2018 2:36 PM
3	I am very appreciate of the men and women who work with the physical plant.	5/11/2018 7:43 PM
4	The custodial staff at Trent Lott Center is the best. Very satisfied does not seem adequate to describe the level of service that we get.	5/11/2018 11:24 AM
5	Work orders are sometimes closed without the problem being solved. Also, updates on a repair project would be helpful if possible. Sometimes work is done and days pass before the workers return due to parts needed or other reasons.	5/10/2018 8:24 AM
6	We have the best Physical Plan anywhere! Whenever I need anything at all, the staff is always there to help! Thank you for everything you do!	5/9/2018 7:58 PM
7	Though I forget her name, the custodial lady in the kinesiology building is so kind and always talks to me when I see her. She does a great job taking care of the place and seems to always have a great attitude. She definitely brightens my day!	5/4/2018 7:56 PM
8	Took 4 days of constant calling for a person to look at our sink as it was clogged. Got it fixed and became clogged again after 2 days.	5/4/2018 12:18 PM
9	The Physical Plant and custodial staff are always timely, professional and very courteous while on the job in and around KWH.	5/2/2018 5:25 PM
10	A colleague and I reserved a conference room and everything went great. The campus is beautifully maintained, the GP facilities are superior. I thought the Blues and Jazz Festival was excellent set-up, take down. I think the main gym bathroom in the fitness center could receive a little (very little) additional attention.	4/30/2018 10:36 PM
11	Recently JBG #103 had a request for HVAC help because our offices were freezing. The worker that came was wonderful, cordial, professional, and so wanting to do a good job. He was great. Additionally, earlier in the year we had portions of our walls repainted and "fixed" from dings and other issues in the drywall. Those two guys who came to work on them were excellent--you absolutely can't even tell where they made repairs. Their response time was fabulous and they were very helpful.	4/30/2018 1:14 PM
12	Pay raises for Housing/Maintenance	4/30/2018 1:12 AM
13	I greatly appreciate the janitorial staff in OMG Hall. The building is kept spotless and the staff is always kind and helpful. Thank you for your service!	4/28/2018 7:54 PM
14	All work orders in our building go through our administrative team. The custodial crew in our building (KIN) is questionable. Bathrooms are dirty, cleaning of bathrooms in the middle of the day.	4/27/2018 5:24 PM



# Q19 Gender

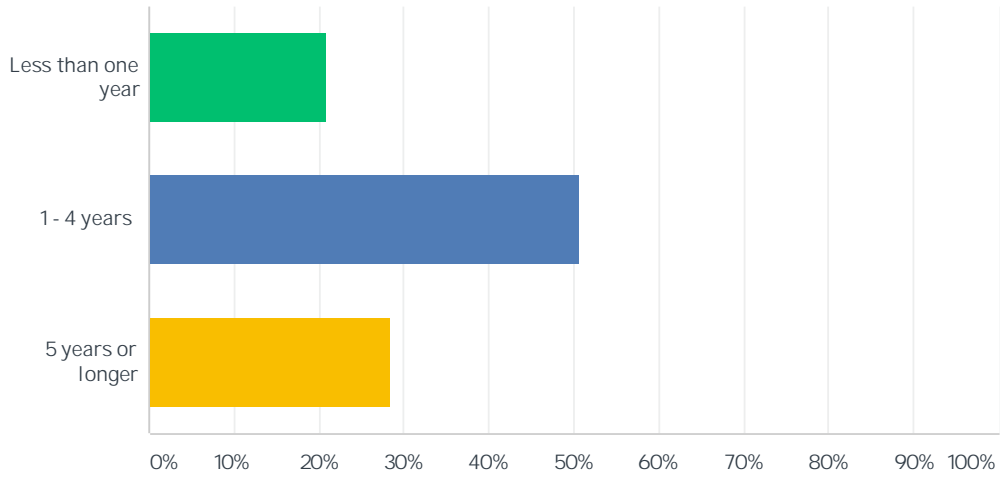
Answered: 82 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	24.39%	20
Female	75.61%	62
TOTAL		82

## Q20 Length of time at your present Southern Miss facility:

Answered: 81 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than one year	20.99%	17
1 - 4 years	50.62%	41
5 years or longer	28.40%	23
<b>TOTAL</b>		<b>81</b>



33	Kayleigh Raines W938175 Kayleigh.raines@usm.edu	5/4/2018 12:18 PM
34	Christian Phillips 987971 christian.phillips@usm.edu	5/4/2018 12:12 PM
35	Anna Swann 186952 anna.swann@usm.edu	5/4/2018 9:32 AM
36	Melissa McDaniel w303109 melissa.mcdaniel@usm.edu	5/3/2018 12:52 PM
37	Ethel Hurst w927166 ethel.hurst@usm.edu	5/3/2018 10:47 AM
38	Christi Holloway 147803 Christi.holloway@usm.edu	5/3/2018 9:10 AM
39	Bruce Smith w491303 bruce.smith@usm.edu	5/3/2018 7:59 AM
40	Stephen English w937567 stephen.english@usm.edu	5/2/2018 9:48 PM
41	Kate Cochran w783850 katherine.cochran@usm.edu	5/2/2018 5:56 PM
42	Linda Dorsey 147900 linda.dorsey@usm.edu	5/2/2018 5:25 PM
43	Corri Paige Cannon W980008 Paige.cannon@usm.edu	5/2/2018 5:10 PM
44	Malendia Eads w929573 malendia.eads@usm.edu	5/1/2018 2:26 PM
45	Angela M. Corley w782744 Angela.Corley@usm.edu	5/1/2018 2:03 PM
46	Christopher Marcell w983869 Christopher.marcell@usm.edu	4/30/2018 10:36 PM
47	Dr. Anne Sylvest W589317 anne.sylvest@usm.edu	4/30/2018 1:14 PM
48	Stephen McCay 545279 stephen.mccay@usm.edu	4/30/2018 9:35 AM
49	Deborah Jefferson w125170 deborah.jefferson@usm.edu	4/30/2018 9:35 AM
50	Donna Stauter w207543 donna.stauter@usm.edu	4/30/2018 9:09 AM
51	Kimberly Padgett w313531 Kimberly.Padgett@usm.edu	4/30/2018 8:44 AM
52	Cassandra Oubre 441397 Cassandra.Oubre@usm.edu	4/30/2018 8:23 AM
53	JELISA BROWN 706327 jelisa.brown@usm.edu	4/30/2018 8:19 AM
54	Jessica Langston w659665 Jessica.langston@usm.edu	4/30/2018 8:11 AM
55	Joyce Powell w713885 joyce.powell@usm.edu	4/30/2018 8:05 AM
56	Lamon Terrell Jackson W313365 We Clamon.jackson@usm	4/30/2018 1:12 AM
57	Kaitlyn Watkins w896102 kaitlyn.watkins@usm.edu	4/29/2018 7:18 PM
58	Catherine Thompson W808728 ecthompson0915@gmail.com	4/29/2018 2:47 PM
59	Caitlin Rinko W944150 Caitlin.rinko@usm.edu	4/28/2018 6:51 PM
60	Raquel McKim w943919 raquel.mckim@usm.edu	4/28/2018 10:20 AM
61	Anastasia Stelse w937357 anastasia.stelse@usm.edu	4/28/2018 8:38 AM
62	Jerrica Miller W943445 Jerrica.miller@usm.edu	4/28/2018 12:17 AM
63	Morgan Hamilton-Pigg w934789 morgan.hamiltonpigg@usm.edu	4/27/2018 11:16 PM
64	Christian Phillips 987971 christian.phillips@usm.edu	4/27/2018 10:29 PM
65	Jalen Husband w1002363 jhusband47@gmail.com	4/27/2018 9:06 PM
66	Olivia LeBlanc w998965 olivia.leblanc@usm.edu	4/27/2018 8:09 PM
67	Kundu thapa W981602 Kundu.thapa @gmail.co.	4/27/2018 7:54 PM
68	Jennifer Keyser	4/27/2018 6:52 PM
69	Cailyn Papp w953424 Cailyn.papp@usm.edu	4/27/2018 6:16 PM
70	Gabrielle Morgan w219203 g.jones@usm.edu	4/27/2018 5:43 PM
71	Cassandra Moore w180603 Cassandra.Moore@usm.edu	4/27/2018 5:30 PM
72	Jeffrey Parr w990929 jeffrey.parr@usm.edu	4/27/2018 5:24 PM
73	Tolga Catmakas 994457 tolga.catmakas@usm.edu	4/27/2018 5:23 PM

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74 Rida Hassan W974954 rida.hassan@usm.edu

4/26/2018 5:18 PM

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75 Chrissonthia Moore W96a oo ¾

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