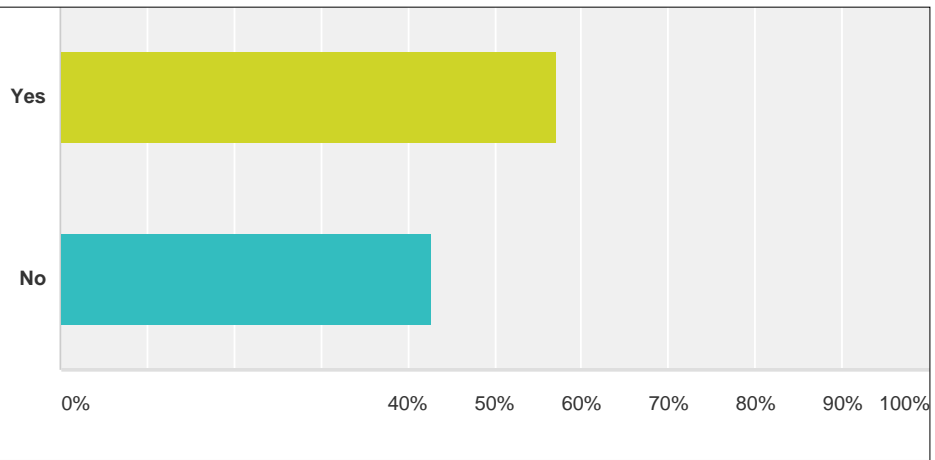


Q1 Have you used the Physical Plant online work order system within the last year?

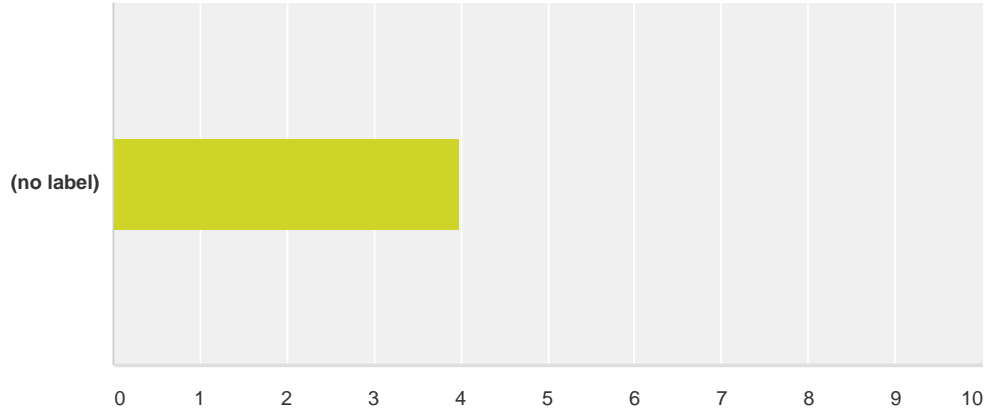
Answered: 119 Skipped: 1



Answer Choices	Responses
Yes	57.14% 68
No	42.86% 51
Total	119

Q6 Please rate your level of satisfaction with the ease of use and information on the Physical Plant website:

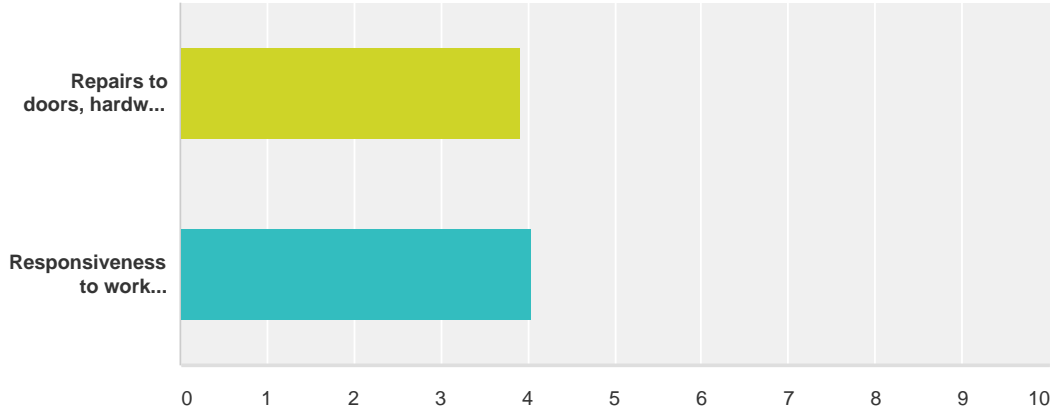
Answered: 116 Skipped: 4



	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Total	Weighted Average
(no label)	20.69% 24	37.07% 43	15.52% 18	3.45% 4	0.00% 0	23.28% 27	116	3.98

Q10 Please rate your level of satisfaction with Building Maintenance as it relates to YOUR building:

Answered: 120 Skipped: 0



	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Total	Weighted Average
Repairs to doors, hardware & furnishings; renovations/alterations	29.17% 35	37.50% 45	15.83% 19	5.00% 6	3.33% 4	9.17% 11	120	3.93
Responsiveness to work requests	31.93% 38	29.41% 35	14.29% 17	0.84% 1	4.20% 5	19.33% 23	119	4.04

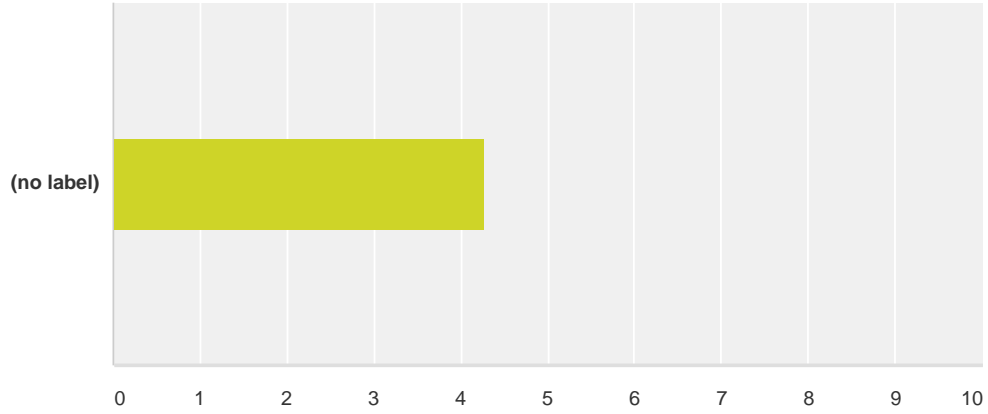
Q13 Please rate your overall level of satisfaction with the following services:

Answered: 120 Skipped: 0

	10.83% 13	22.50% 27	8.33% 10	0.00% 0	0.83% 1	57.50% 69	120	4.00
	18.33% 22	23.33% 28	18.33% 22	1.67% 2	0.00% 0	38.33% 46	120	3.95
	31.09% 37	15.97% 19	13.45% 16	0.84% 1	0.00% 0	38.66% 46	119	4.26
	30.00% 36	33.33% 40	11.67% 14	3.33% 4	5.83% 7	15.83% 19	120	b% Y

Q15 Please indicate your overall level of satisfaction with the courtesy & professionalism of Physical Plant staff:

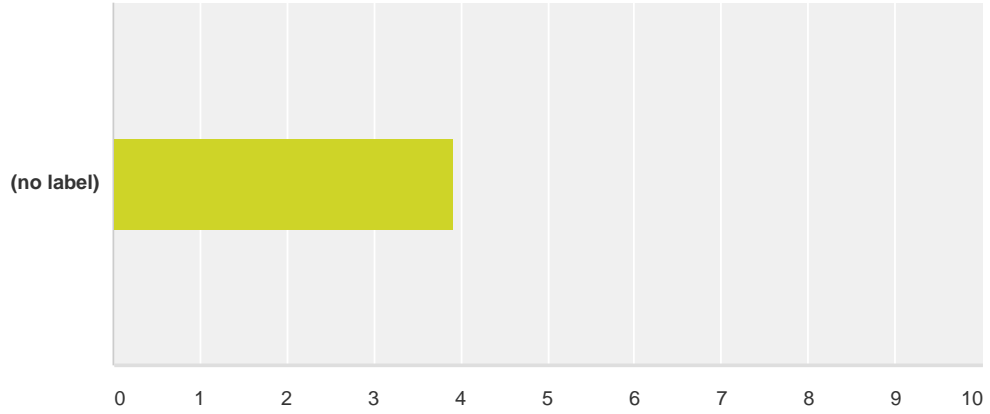
Answered: 119 Skipped: 1



	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Total	Weighted Average
(no label)	40.34% 48	44.54% 53	10.08% 12	0.84% 1	0.84% 1	3.36% 4	119	4.27

Q16 Please indicated your overall level of satisfaction with the response time for Physical Plant work requests:

Answered: 119 Skipped: 1

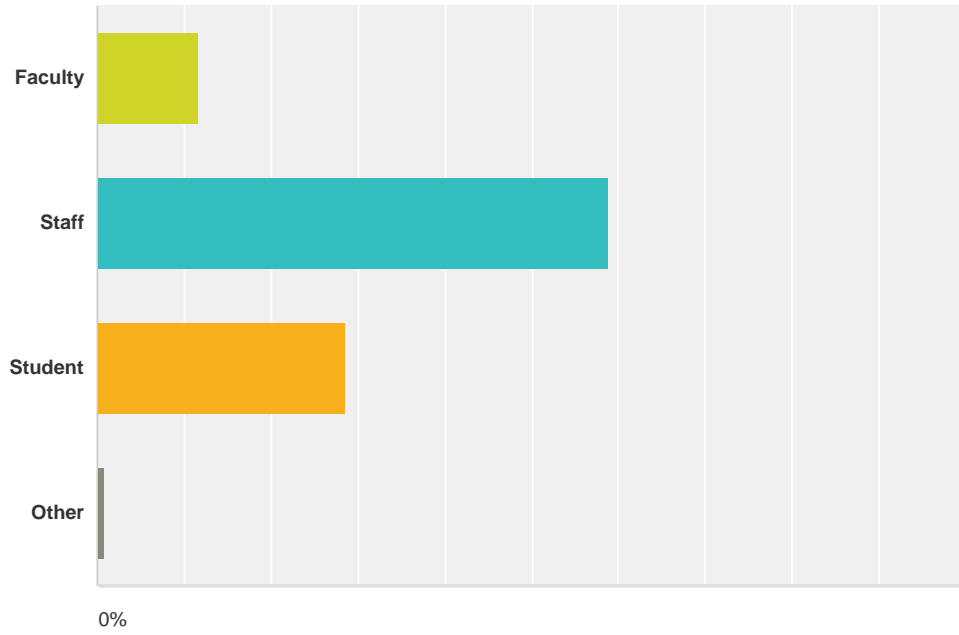


	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Total	Weighted Average
(no label)	25.21% 30	39.50% 47	14.29% 17	3.36% 4	3.36% 4	14.29% 17	119	3.93

33	McCain Library is filthy and disgusting. The bathrooms have 1/4 inch thick layers of fuzzy dust buildup and the "cleaning" products cause allergic reactions. Several students have had to take allergy medication after developing hives from touching surfaces. Edith will sit outside or on the second floor after 7:30am and not do anything. Then she gets angry and shouts at people when they have to clean up after her. She is not a pleasant person to have in the building.	5/4/2015 1:17 PM
34	Work Order Request Site is very clunky and not user friendly.	5/4/2015 1:14 PM
35	A kindly suggestion: Can someone attend to the growth of weeds/brush behind Mannnoni PAC (parking lot side, between bldg and sidewalk). Also, PAC 233 needs light replaced (maybe ballast is out). Ida is a great lady!	5/4/2015 1:04 PM
36	There are so many areas around LAB that look very scrubby with irrigation hoses and tree roots exposed. It would be lovely if mulch could be put down to hide them.	5/4/2015 12:35 PM
37	Temperature has been very difficult to regulate this semester in the Liberal Arts Building.	5/4/2015 12:34 PM
38	As a whole PP is always quick to respond and correct any issues.	5/4/2015 12:00 PM
39	Ricky from HVAC and Jeanette from Custodial are AMAZING! Wish we had more like those two!	5/4/2015 12:00 PM
40	We realize this is a very old building and the heating and cooling cannot be handled to everyone's satisfaction and we can't expect that. But it is cold on one side and warm on the other..so we deal with it without expecting too much else.	5/4/2015 11:57 AM
41	The area of campus between Fritze-Gibbes and the Joseph Greene Hall always has eee' ee0001 Ctoin C eu	eu

Q18 Affiliation:

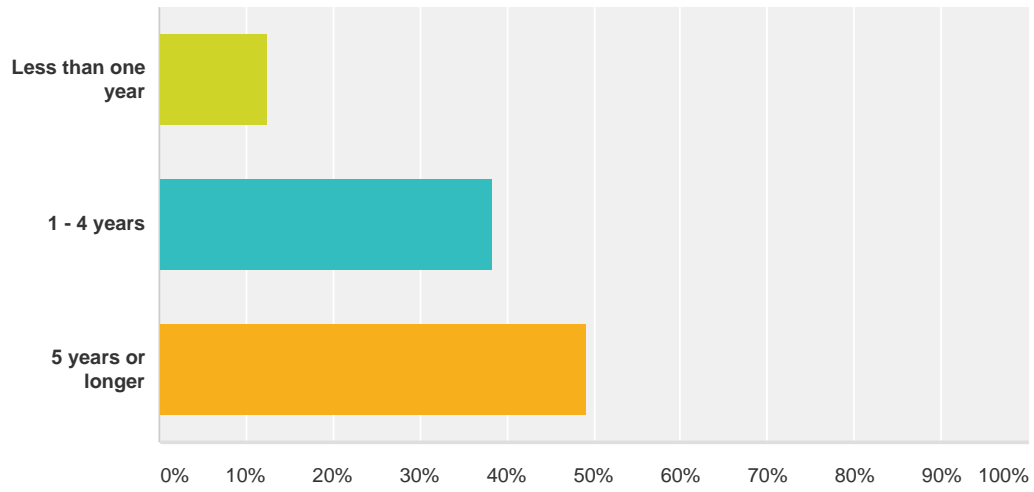
Answered: 119 Skipped: 1



	11.76%	14
	58.82%	70
	28.57%	34
	0.84%	1
Total		119

Q20 Length of time at your present Southern Miss facility:

Answered: 120 Skipped: 0



Answer Choices	Responses	
Less than one year	12.50%	15
1 - 4 years	38.33%	46
5 years or longer	49.17%	59
Total		120